



carta

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HOW TO USE

ONDEMAND SERVICES for UBER





# Using vouchers on Uber

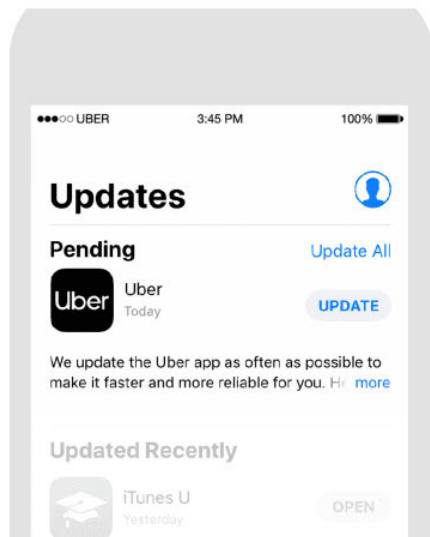
If you have received a voucher to use on a ride or meal, lucky you!

You'll need to follow a few simple steps to make sure your experience is smooth.

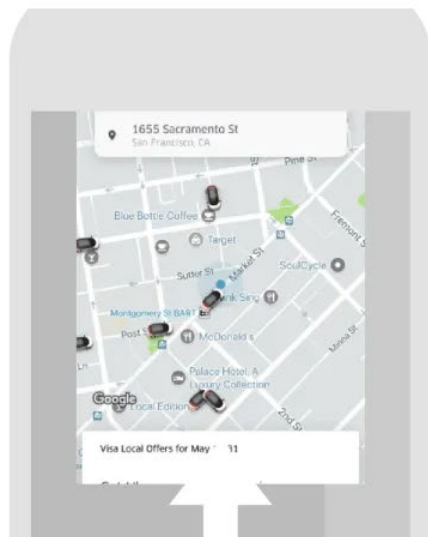
Interested in using vouchers for your business?

[Learn more](#)

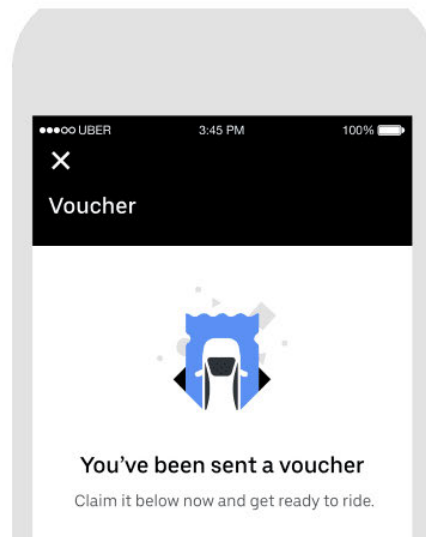
## Four steps to redeem a voucher for rides



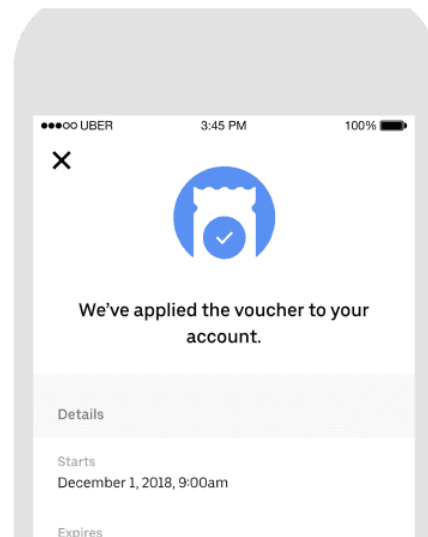
Update Uber app



Restart Uber app

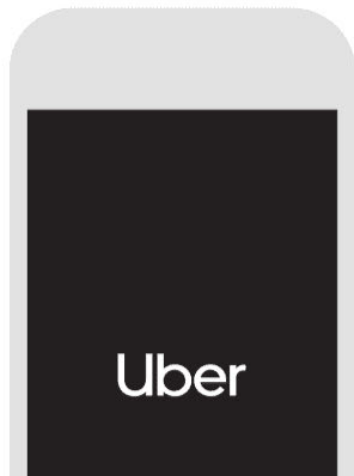


Claim voucher

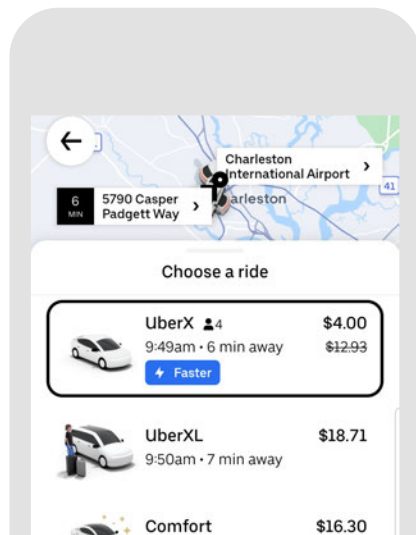


Review voucher details

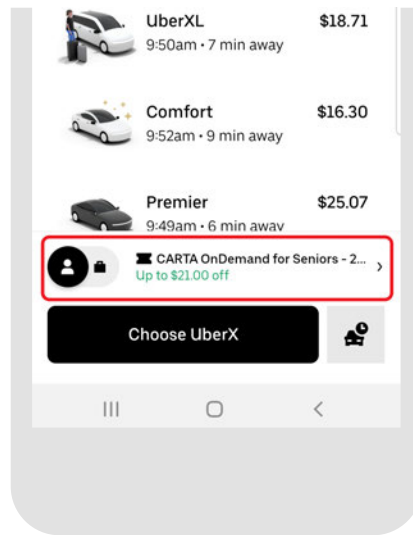
## Steps for when you're ready to ride



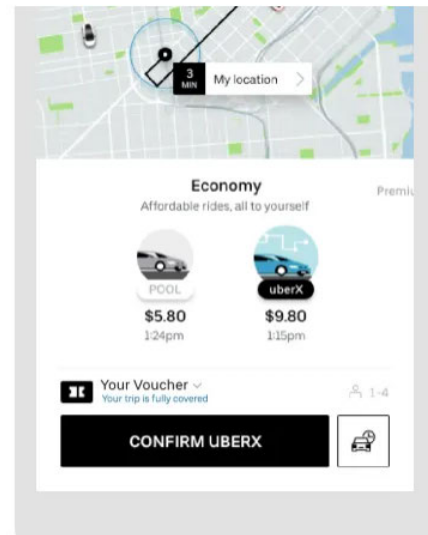
Open your updated Uber app



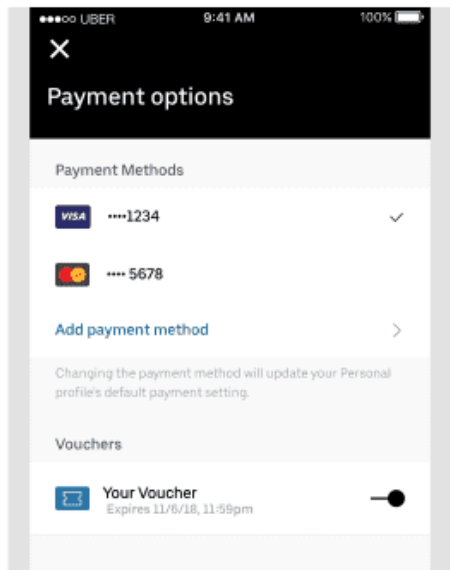
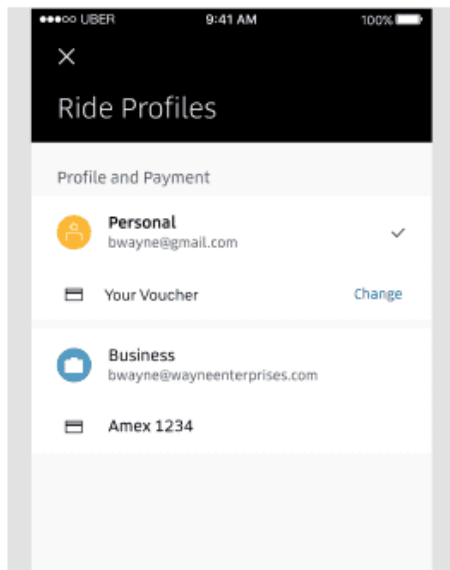
Enter your destination



Voucher appears when eligible



Request your ride

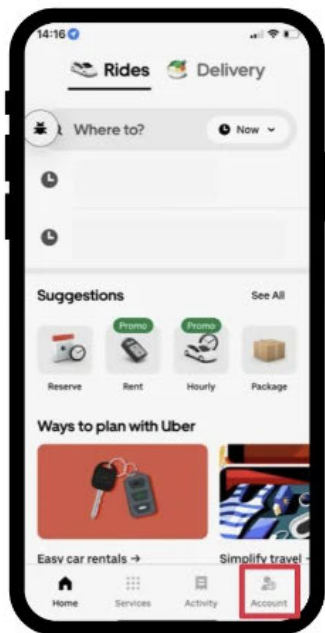


## Looking for your voucher?

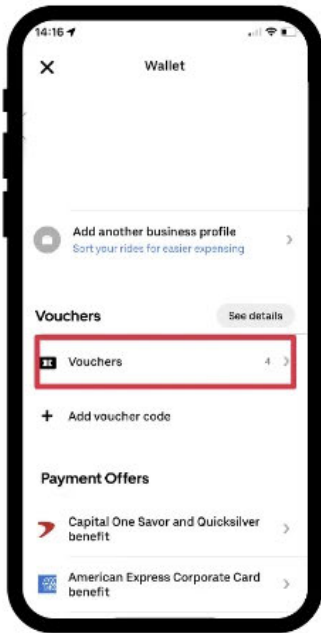
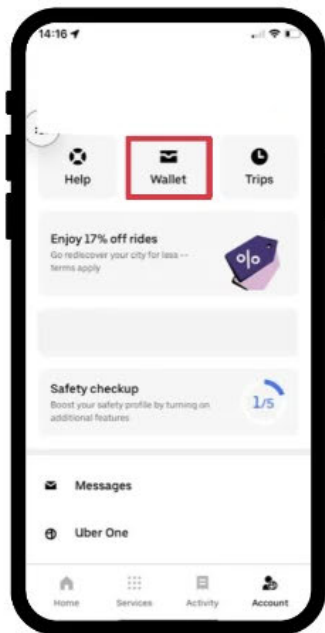
If you've entered your destination and still don't see your voucher, tap on the payment method section and then scroll to the bottom to toggle your voucher "on".

If you have multiple Ride Profiles, you'll have to tap "change" under your personal profile to view payment options.

## How do I check rides remaining on my Denver RTD voucher?



- 1 Open your Uber App
- 2 Select "Account"
- 3 Select "Wallet"



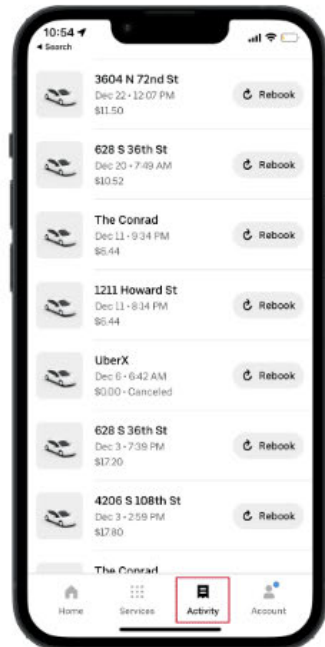
- 4 Scroll down and select "Vouchers"
- 5 The name of the voucher will be visible and the trips remaining in parentheses



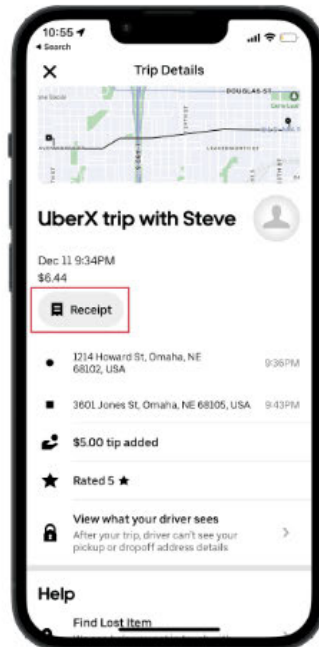
## How to Check Receipt for Charges in the Uber App



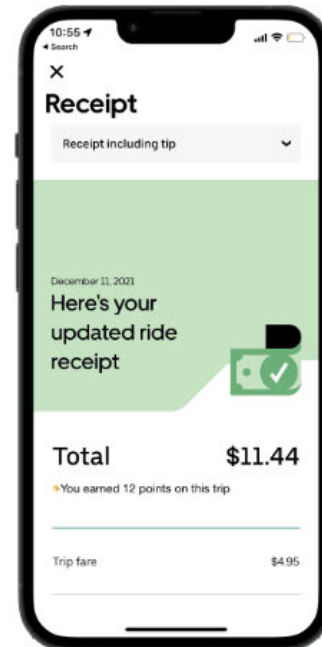
Open the Uber App



Select Activity, then Specific Trip



Select 'Receipt'



Scroll Entire Screen to Review Receipt