HOW TO USE ONDEMAND SERVICES for UBER
Using vouchers on Uber

If you have received a voucher to use on a ride or meal, lucky you!

You'll need to follow a few simple steps to make sure your experience is smooth.

Interested in using vouchers for your business?

Learn more
Four steps to redeem a voucher for rides

1. Update Uber app
2. Restart Uber app
3. Claim voucher
4. Review voucher details

We've applied the voucher to your account.

You've been sent a voucher
Claim it below now and get ready to ride.

Details
Starts
December 1, 2018, 9:00 am
Expires

Updates
Pending
Uber
Today
Update All

We update the Uber app as often as possible to make it faster and more reliable for you. See more.

Updated Recently
 iTunes U
Steps for when you’re ready to ride

1. Open your updated Uber app
2. Enter your destination
3. Voucher appears when eligible
4. Request your ride
Looking for your voucher?

If you’ve entered your destination and still don’t see your voucher, tap on the payment method section and then scroll to the bottom to toggle your voucher “on”.

If you have multiple Ride Profiles, you’ll have to tap “change” under your personal profile to view payment options.
How do I check rides remaining on my Denver RTD voucher?

1. Open your Uber App
2. Select “Account”
3. Select “Wallet”
4. Scroll down and select “Vouchers”
5. The name of the voucher will be visible and the trips remaining in parentheses
How to Check Receipt for Charges in the Uber App

1. Open the Uber App
2. Select Activity, then Specific Trip
3. Select ‘Receipt’
4. Scroll Entire Screen to Review Receipt