

Thank you for your interest in CARTA OnDemand, an on-demand transportation service for seniors and approved Tel-A-Ride customers. This application is for senior riders (55 years and older) only.

If you have a disability or mobility impairment, you must apply through CARTA's Tel-a-Ride application process. The Tel-a-Ride application and additional details can be found on CARTA's website at:

[www.ridecarta.com/services/tel-a-ride/](http://www.ridecarta.com/services/tel-a-ride/)

Please note that after completing this application, it must be submitted either:

1. In-person with an official photo ID, or by mail with a scanned copy of your official photo ID attached, to: 5790 Casper Padgett Way, North Charleston SC 29406 | **Attn:** Courtney Cherry
2. Electronically with a scanned copy of your official photo ID attached to [publiccomment@bcdco.com](mailto:publiccomment@bcdco.com)  
**Attn:** Courtney Cherry

### EXAMPLES OF AN OFFICIAL PHOTO ID INCLUDE:

- State Driver's License
- Military ID
- State Issued ID Card

### PERSONAL / CONTACT INFORMATION

Name (first, middle, last): \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_

Home Address: \_\_\_\_\_ Apt. #: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

*In case of emergency, whom should we contact?*

Name (first, middle, last): \_\_\_\_\_

Phone Number: \_\_\_\_\_ Relationship: \_\_\_\_\_

## PROGRAM QUESTIONS

Do you have a smartphone with internet access? Yes:  No:

Do you have a computer with internet access? Yes:  No:

Do you have a credit or debit card to use as your payment method? Yes:  No:

Do you have an existing Uber and/or Lyft account? Yes:  No:

*If yes, please list the type of account (Uber and/or Lyft) along with the phone number and email address associated with your existing account below:*

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Please select how you would like to allocate your 20 monthly rides:

20 Trips with Uber  20 Trips with Lyft  10 Trips with each service

Are you a current Tel-A-Ride Customer? Yes:  No:

E-Mail: \_\_\_\_\_ Tel. No.: \_\_\_\_\_

Are you a current CARTA Rider? Yes:  No:

Where did you hear about us?

Facebook  Instagram  Newspaper  Web Search  Other: \_\_\_\_\_

*\*All information submitted in this application will be kept confidential*

## USER AGREEMENT

I have read and agree to the following:

*You understand and agree that by participating in the CARTA OnDemand program CARTA will receive information about your ride history, including: the zip code and addresses of your pick-up and drop-off locations, the vehicle option (i.e. Lyft Classic or UberX), date and time of your ride, duration of the ride, and the cost of the ride. CARTA may also provide email communications to you that include but are not limited to the following: marketing communications, newsletters, CARTA service updates, CARTA news, CARTA promotions, and CARTA surveys. All marketing material from CARTA will provide you the ability to unsubscribe.*



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