

## ADDENDUM NO. 1

**TO:** All Vendors

**FROM:** Jason McGarry, Procurement/Contracts Administrator

**SUBJECT:** CARTA2020-03 Transportation Network Company

**DATE:** May 7, 2020

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This Addendum No. 1 modifies the Request for Proposal (RFP) only in the manner and to the extent as stated herein.

### QUESTIONS AND ANSWERS

- 1) **Can the Authority share its total budget for this procurement?**
  - a. Not at this time
- 2) **What is the anticipated launch date for the services contemplated in this RFP?**
  - a. TBD
- 3) **Would the Authority consider responses which recommend an alternative service model, if such a model can be demonstrated to offer more efficient operations and higher quality of service?**
  - a. Yes, only as an alternative.
- 4) **Is the Authority interested in responses that propose the deployment of a dedicated fleet of co-branded vehicles for the services contemplated by this RFP? The use of a dedicated fleet ensures the Authority has complete knowledge of the total financial commitment necessary to serve all requested rides, and would align incentives between the Authority and the Contractor?**
  - a. Contractors are expected to have their own fleet for this project.
- 5) **Can the Authority please clarify the intention behind the requirement for customers to have the ability to choose among TNC providers serving the area?**
  - a. To meet federal Regulations (drug testing, etc.) providing the choice could meet those requirements.
- 6) **The proposal cover sheet requires proposers to mark “Yes” or “No” to the following question: “Is Responder a HUB?” Can the Authority please clarify what it defines as a HUB?**
  - a. <https://www.sba.gov/federal-contracting/contracting-assistance-programs/hubzone-program> - This is just for informational purposes and will not affect evaluations.
- 7) **Is the Authority interested in software-only proposals (without operations)? The Authority would be provided with a full suite of digital tools to operate on-demand transit services using the Authority’s own drivers, vehicles, and dispatchers.**
  - a. No
- 8) **Will CARTA require service to meet FTA 49 CFR requirements—drug and alcohol testing?**
  - a. Yes, all FTA requirements must be met.

- 9) In point 2.1 of the RFP, the following requirement is included: "Possess trained and qualified operators and have the ability to provide training as needed." Is there any specific training that you expect vehicle operators to have? (e.g. Disability sensitivity, Drug and Alcohol, Defensive Driving. etc)
- a. No specific training
- 10) Is CARTA open to operating wheelchair accessible vehicles on a vendor's platform as a part of this service to ensure equitable access for riders with disabilities through the program?
- a. We are, but you are welcome to propose wheelchair vehicles as an alternative to that service.
- 11) We are looking for a local fleet operator that operates wheelchair accessible vehicles to potentially partner with in a proposal. Will you please share the names of any local operators CARTA could be open to working with?
- a. There is no list but there are a few Medicaid providers in the region that could provide the service - <https://www.fmtmedic.com/our-services>, <https://www.medicaltransportservices.com/>, <https://www.allaboutsensors.org/listing/healing-hands-transportation>, <https://www.logisticare.com/>, <https://ors.sc.gov/regulated-utilities/transportation/class-c/non-emergency>
- 12) If a proposer's solution does not have subcontracting opportunities, how should the DBE requirement be treated in the proposal?
- a. DBE is good faith, requiring that they seek all opportunities to engage a DBE.

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Offeror shall acknowledge receipt of Addendum No. 1 in the space provided below and return with their proposal. Failure to do so will subject the proposal to rejection.

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Date